

HiFi Wellness, LLC. has a 30 day money back guarantee. If you are not 100% satisfied with your purchase, return it for a full refund. Shipping cost are not eligible for return.

Simply keep the original box and follow the instructions below.

To be eligible for a return, your item must be in the same condition that you received it. It must also be in the original packaging.

To complete your return, we require a receipt or proof of purchase.

There are certain situations where only partial refunds are granted. If the item not in its original condition, is damaged or missing parts for reasons not due to our error. OR any item that is returned more than 30 days after delivery.

Damaged or Defective Merchandise

If there is mechanical issue with the product or the product arrives damaged please contact us within 48hrs of discovering the defect to resolve the issue.

Non-returnable items:

- Downloadable software products

- Items marked with FINAL SALE

Refunds

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If approved, your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment. Refunds can take up to 10 days to process from date issued.

Late or missing refunds

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at hifiwellnessllc@gmail.com.

Sale items

Only regular priced items may be refunded, unfortunately discounted items cannot be refunded.

Exchanges

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at hifiwellnessllc@gmail.com.

Shipping

To return your product, you should mail your product to: 6500 W David Dr. Littleton, CO 80128

You are responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of original shipping will be deducted from your refund.

Please use a trackable shipping service and/or purchase shipping insurance. We can not guarantee that we will receive your returned item.

Thank you,

Team HiFiWellness.com